



Electronic Personal Identification Number (E-PIN) activation

As part of our initiatives that aim to enrich the customer experience of our customers by providing excellent electronic banking services, we are pleased to inform you that we have launched a PIN create/reset via Automated Teller Machine (ATM), Mobile Banking, Interactive Voice Response (IVR) and Interactive Voice Notification (IVN).

Dhofar Islamic ATM



Visit nearest ATM and insert your card into the ATM



Select preferred "Language"



Select proceed to activate your card



You will receive an SMS



Enter the OTP



Enter a new 4-digit PIN



You will receive a confirmation SMS

Dhofar Islamic Mobile Banking



Login



Select "My Request"



Select card to activate & click on "activation/set/reset"



Select card number



Enter card expiry date



Enter a new 4-digit PIN



You will receive an SMS



Enter the OTP



You will receive a confirmation SMS

Dhofar Islamic IVR



Call 24775777



Select preferred "Language"



PIN Set/Reset you need to press #1



Enter card Number followed by # & enter card expiry date



You will receive an SMS



Enter the OTP



Enter a new 4-digit PIN



You will receive a confirmation SMS

Dhofar Islamic IVN



You will receive a call 24775777



PIN Set/Reset you need to press #1



Enter a new 4-digit PIN



You will receive a confirmation SMS

